



PAYTR STATUS INQUIRY SERVICE

PayTR Status Inquiry Service		
V 1.0	The document created	25.03.2021

Status inquiry service is divided into two categories as Merchant Status Inquiry and Marketplace Status Inquiry.

You can access the status of **merchant** transactions made. Also, you can view the returns if there are any

- 1- A request is made to status inquiry service <https://www.paytr.com/odeme/durum-sorgu> along with the fields that must be sent.

Compulsory	Explanation	Field name / Type
✓	Merchant Number: Merchant number given to you by PayTR	merchant_id (integer)
✓	Order Number: The order number of the transaction you want to return	merchant_oid (string)
✓	PayTR Token: It is the value that you will create to make sure that the request comes from you and that the content has not changed (You should look at the sample codes regarding the calculation)	paytr_token (string)

- 2- The result of your request will be returned in json format.
 - a. If there is no mistake in the query, the status value is "success" and the information in the table below returns.
 - b. If you make a mistake in the query, the status value returns an error. In this case, you should check the err_msg content for the error detail.

Status “success” durumunda dönen diğer bilgiler aşağıdaki tabloda detaylandırılmıştır.

Explanation	Field name / Type	Values
Status: Result of the query	status (string)	success veya error
Payment Amount: Amount information for the order	payment_amount(string)	10,8
Payment Total: The amount paid by the customer for the order	payment_total(string)	10,8
Referans No: If the reference number was sent when requesting a refund	reference_no	111abcd111(up the 64 characters, Only alphanumeric characters)
Returns: If there is a refund in the order, the value is returned	returns(string)	
Currency : Currency	Currency(string)	TL(or TRY), EUR, USD, GBP, RUB
err_no: error number	err_no	004
err_msg: error message	err_msg	Failed to find successful payment with merchant_oid

You can access the status of **marketplace** transactions made. You can view the returns or submerchant payments if there are any.

- 1- A request is made to status inquiry service <https://www.paytr.com/odeme/durum-sorgu> along with the fields that must be sent.

Compulsory	Explanation	Field name / Type
✓	Merchant Number: Merchant number given to you by PayTR	merchant_id (integer)
✓	Order Number: The order number of the transaction you want to return	merchant_oid (string)
✓	PayTR Token: It is the value that you will create to make sure that the request comes from you and that the content has not changed (You should look at the sample codes regarding the calculation)	paytr_token (string)

- 2- The result of your request will be returned in json format.
 - a. If there is no mistake in the query, the status value is "success" and the information in the table below returns.
 - b. If you make a mistake in the query, the status value returns an error. In this case, you should check the err_msg content for the error detail.

Status “success” durumunda dönen diğer bilgiler aşağıdaki tabloda detaylandırılmıştır.

Explanation	Field name / Type	Values
Status: Result of the query	status (string)	success veya error
Payment Amount: Amount information for the order	payment_amount(string)	10,8
Payment Total: The amount paid by the customer for the order	payment_total(string)	10,8
Returns: If there is a refund in the order, the value is returned	returns(string)	
Referans No: If the reference number was sent when requesting a refund	reference_no	111abcd111(up the 64 characters, Only alphanumeric characters)
Currency : Currency	Currency(string)	TL(OR), EUR, USD, GBP, RUB
err_no: error number	err_no	004
err_msg: error message	err_msg	Failed to find successful payment with merchant_oid
Submerchant_payments: Submerchant payments	submerchant_payments	