



PAYTR STATUS INQUIRY SERVICE

Status inquiry service is divided into two categories as Merchant Status Inquiry and Marketplace Status Inquiry.

You can access the status of **merchant** transactions made. You can view the returns if there are any.

- 1- A request is made to status inquiry service <https://www.paytr.com/odeme/durum-sorgu> along with the fields that must be sent.

Compulsory	Explanation	Field name / Type
✓	Merchant Number: Merchant number given to you by PayTR	merchant_id (integer)
✓	Merchant Number: Merchant number given to you by PayTR	merchant_oid (string)
✓	PayTR Token: It is the value that you will create to make sure that the request comes from you and that the content has not changed (You should look at the sample codes regarding the calculation)	paytr_token (string)

- 1- Your request will be returned in JSON format.

- a. If there is no error in the query, the status value is "success" and the information in the table below returns.
- b. If you have an error in the query, the status value returns an error. In this case, you should check the err_msg content for the error detail.

Explanation	Field name / Type	Values
Status: Result of query	status (string)	success or error
Payment Amount: Amount information for the order.	payment_amount(string)	10,8
Payment Total: The amount paid by the customer for the order.	payment_total(string)	10,8
Returns: If there is a refund in the order, the value is returned.	returns(string)	
Currency : Currency	Currency(string)	TL,\$ etc.
err_no: error number.	err_no	004
err_msg: error message.	err_msg	Failed to find successful payment with merchant_oid

You can access the status of **marketplace** transactions made. You can view the returns or submerchant payments if there are any.

- 1- A request is made to status inquiry service <https://www.paytr.com/odeme/durum-sorgu> along with the fields that must be sent.

Compulsory	Explanation	Field name / Type
✓	Merchant Number: Merchant number given to you by PayTR	merchant_id (integer)
✓	Merchant Number: Merchant number given to you by PayTR	merchant_oid (string)
✓	PayTR Token: It is the value that you will create to make sure that the request comes from you and that the content has not changed (You should look at the sample codes regarding the calculation)	paytr_token (string)

2- Your request will be returned in JSON format.

- a. If there is no error in the query, the status value is "success" and the information in the table below returns.
- b. If you have an error in the query, the status value returns an error. In this case, you should check the err_msg content for the error detail.

Explanation	Field name / Type	Values
Status: Result of query	status (string)	success or error
Payment Amount: Amount information for the order.	payment_amount(string)	10,8
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Currency : Currency	Currency(string)	TL,\$ etc.
err_no: error number.	err_no	004
err_msg: error message.	err_msg	Failed to find successful payment with merchant_oid
submerchant_payments: Submerchant payments	submerchant_payments	